

Final Exam
PENG II-I: ENGLISH III
Fall 2024

Points of attention:

- For each question, the maximum earned points are specified in the question.
- Write clearly! Answers that are not readable are not marked and do not earn marks!
- All answers should be written in English using **blue or black pens** only.
- When finished, submit the question paper, together with the answer scripts and the signed cover page to the invigilator.
- Any cheating/copying may result in an instant failing of the examination.

Exam Duration: 2 hours
Instructor's Name: Bahareh Sharifiabrazgeh
Exam Date: 06/ 01/2025
Program: LTM

	45
	40

Student Information

Name:

ID:

Signature:

Invigilator

Initials:

Student ID checked

Time received:

READING**[15 Marks]****The Importance of Warehousing in Logistics**

Warehousing plays a crucial role in logistics and transport management. It serves as a hub for storing goods and ensuring their timely distribution. Proper warehouse management allows companies to maintain inventory levels, minimize delays, and improve supply chain efficiency. Warehouses often act as the link between producers and customers, accommodating the storage and handling of goods before they are delivered to their final destinations.

One significant benefit of warehousing is its role in inventory control. With accurate stock management systems, companies can track incoming and outgoing goods, reducing the risk of overstocking or stockouts. This is particularly essential for industries with fluctuating demand, such as retail and e-commerce.

However, warehouses are not without challenges. Poor organization can lead to misplaced goods, delays in order fulfillment, and increased operational costs. Additionally, warehouses are energy-intensive facilities that contribute to carbon emissions. To address these issues, companies are investing in automation and energy-efficient technologies, such as automated storage systems and solar power. To work more efficiently in warehouse management, automation is used broadly.

Warehousing also supports multimodal logistics systems. Goods arriving by sea or air often require temporary storage before being transported to their final destination via road or rail. This integration ensures that goods flow smoothly through the supply chain, enhancing reliability and customer satisfaction (OpenAI, 2024).

Question 1. Write 'T' (True) if the statement agrees with the information, 'F' (False) if the statement contradicts the information and 'NG' (Not Given) if there is no information on this. (5 marks)

1. _____ Warehouses associate between producers and customers.
2. _____ Warehouses help decrease transportation costs in the supply chain.

3. _____ Poor organization in warehouses can cause delays in deliveries.
4. _____ Automation is widely used to manage warehouses more efficiently.
5. _____ Solar power is used in all modern warehouses today.

Question 2. Answer the following questions. Write meaningful and grammatically correct sentences. (10 marks)

1. Why is warehousing important in logistics and transport management? (1 mark)

2. How does inventory control benefit companies using warehouses? (1 mark)

3. Why is it essential to integrate warehousing with multimodal logistics systems in your opinion? Give **TWO** reasons. (2 marks)

4. What technologies are companies adopting to make warehouses more energy-efficient? (1 mark)

5. What challenges can arise from poor warehouse organization? (1 mark)

6. How do warehouses support customer satisfaction? (1 mark)

7. Name **TWO** benefits of warehouses and explain their importance briefly. **(1.5 marks)**

8. Would you include warehousing in your business logistics? Why or why not? Provide **TWO** reasons. **(1.5 marks)**

LANGUAGE**[30 Marks]**

Question 1. Complete the sentences using the correct relative pronoun.

(2 marks)

1. The supply chain consultant is _____

2. This is the new application _____

Question 2. Change the following active sentences into their passive form. **(2 marks)**

1. The company stores goods in climate-controlled warehouses.

2. The manager implemented new safety protocols in the warehouse.

Question 3. Change the following passive sentences into their active form. (2 marks)

1. The shipment will be processed by an automated system.

2. The energy usage of the facility has been reduced by the new solar panels.

Question 4. Rewrite the following direct statements or questions into their indirect form. (5 marks)

1. The logistics manager said, "We must optimize storage space."

2. The auditor asked, "How many items were lost in the inventory?"

3. The auditor asked, "Do they have any other resources?"

4. The supervisor said, "Ensure all safety checks are completed by the end of the day."

5. The employer told, "Do not enter the restricted area without permission."

Question 5. Complete the following conditional sentences based on the context of logistics and transport management. (4 marks)

1. If goods are not stored properly, _____

2. If the company invests in automation, _____

3. If the inventory system had been updated on time, _____

4. If the warehouse experienced a power outage, _____

Question 6. Complete the following sentences by filling in the blanks with the correct word from the list below. Each word will be used once. *ONE WORD* is *EXTRA*. (7 marks)

requirement	accuracy	component	importance
fulfillment	distribution	vary	terms

1. Effective warehousing depends on the _____ of inventory records.

2. Warehousing is a critical _____ of supply chain management.

3. It is important to define the _____ of service agreements clearly.

4. The timely _____ of customer orders boosts satisfaction.

5. The _____ of goods across regions requires logistical planning.

6. Warehouse layouts often _____ depending on the type of goods.

7. Companies must recognize the _____ of sustainability in logistics.

Question 7. Match each word with correct synonym. Write the letters (a-f) in the answer column. (3 marks)

Word	Answer	Synonym
1. deliver (v.)		a. remove
2. strategy (n.)		b. stable
3. eliminate (v.)		c. transfer
4. steady (adj.)		d. attempt
5. undertake (v.)		e. progress
6. advancement (n.)		f. approach

(Thesaurus Dictionary, 2024)

Question 8. Replace the bolded words with proper synonyms to rewrite the sentence while keeping its original meaning. (5 marks)

1. The companies aim to **reduce** operational **costs** through automation.

2. Employees are **required** to check the inventory **daily**.

3. The **manager** requested **additional** storage space for the warehouse.

4. The **client** was pleased with the **fast** delivery of their order.

5. **Nowadays**, energy-efficient technologies help **reduce** the carbon footprint of the warehouse and increases the financial benefits.

References

OpenAI, (2024). *The Importance of Warehousing in Logistics*. [Online]. Available at: <https://chatgpt.com/c/673c5a59-d814-8003-9c61-73ef8ed94697>. [Accessed 19 November 2024].

Thesaurus Dictionary, (2024). *Thesaurus* [online]. Available at: <https://www.thesaurus.com/>. [Accessed 19 November 2024].

MLO & Bloom's Level of Complexity

Q #	MLO's Addressed	Bloom's Taxonomy Complexity Level	Marks
Reading	2, 3, 4, 5 & 6	Understanding, Analysing, Applying, Evaluating & Creating	15
Language in Use	1, 3, 4, 6	Knowledge, Applying, Analysing, Creating	30
Total			45